Customer Facing Display Screen Settings in HDPOS Smart

HDPOS smartV2 Tutorials

To enable Customer Facing Display in HDPOS Smart, Follow the steps below:

1. Go to **settings**.
2. Select '**Invoice**' from System settings.
3. In Invoice Settings, select 'Customer Display Settings' tab, then check the box next to the **Enable Customer Facing Display** option.
4. The first setting you'll see is the **Welcome Message** box. When your CDS is idle, text entered in this field will appear on the center of your CDS screen.

CDS - Welcome Screen (Idle) Setup

Setting	Description
Welcome Message:	Text you enter in this filed will appear on the Customer Display Screen
Show welcome Message:	Check the box to display the text you entered in message field. Unchecking this text entered in message box will not display on Customer Display Screen
Show shop Information:	Check the box to display your shop information on the customer display screen.
Change Font	Click to change the text font
Text Color:	Click to font color
Image	Upload a logo that will be displayed on the upper left corner of the CDS. This image is displayed on CDS during an idle phase. Click on  button to add image to Customer Display Screen.

With above settings ON, Welcome screen on Customer Display looks as shown in below image



With above settings OFF, Welcome screen on Customer Facing Display looks as shown in below image



POS Terminal and Customer Facing Display in Idle Phase:



5. Next, select ‘In Progress’ tab for Customer display screen organization for In Progress invoice.

CDS – In progress Screen setup

Setting	Description
Show Logo	Check this box to display your logo on Customer Display Screen. Uncheck the box to remove logo from In progress section Customer Display Screen
Show Total	Check the box to display Invoice Total on Customer Display Screen
Show Discount	Check the box to display Discount Amount on Customer Display Screen
Show Round Off	Check the box to display Round Off amount on Customer Display Screen
Show Tax Amount	Check the box to display Tax Total on Customer Display Screen
Show Customer Details	Check the box to display Customer Name on Customer Display Screen
Show Offer Details	Check the box to display Offer details on Customer Display screen. If show offer details are enabled offer details are displayed on the left side of the CDS and invoice item details on the right.
Show Banner	Check the box to display any promotional images on Customer Display screen. If Show Banner is enabled, uploaded image is displayed on the left side of the CDS and invoice item details on the right. This image is displayed on CDS during in

	progress **Note:** You can either set customer display screen to display Offer details or Banner images.
Show Number of Line items	Check the box to display invoice item's count on Customer Display Screen.
Show Total Quantity	Check the box to display invoice items Total quantity on Customer Display Screen.
Add Banner	Upload a banner that will be displayed on the left side of the CDS. This image is displayed on CDS during in progress. Click on  button to add image to Customer Display Screen.

Customer Facing Display in InProgress sales Invoice and Show Banner option is checked:



Customer Facing Display in InProgress sales Invoice and Show Offer Detail option is checked:



POS Terminal and Customer Facing Display in sales invoice 'In Progress' phase:



6. Next, select 'Complete' tab for Customer display screen organization after the completion of sales invoice.

CDS – Invoice Completion Screen Setup

Setting	Description
Thank You Message:	Text you enter in this filed will appear on the Customer Display Screen after completion of sales invoice
Show Thank You Message:	Check the box to display the text you entered in thank you message field after the completion of sales invoice. Unchecking this text entered in message box will not display on Customer Display Screen
Delay Before Clear	Enter the delay time in seconds before changing idle phase
Change Font	Click to change the text font
Text Color:	Click to font color

Image	Upload an image/banner that will be displayed on the upper left side of the CDS for in progress invoices. This image is displayed on CDS during in progress Click on button to add image to Customer Display Screen.

Customer Facing Display after completion of sales invoice:



7. After customizing the customer display screen settings, click on Apply. You will be prompted to restart the application click on Yes to restart the application.