



Processing Card Payment in HDPOS Smart though PineLabs (Plutus) device

The current PineLabs (Plutus) integration with HDPOS Smart supports charging the following:

1. Sales Invoice
2. Sales Return
3. Receive Payment
4. Package Sales

Pre-requisites

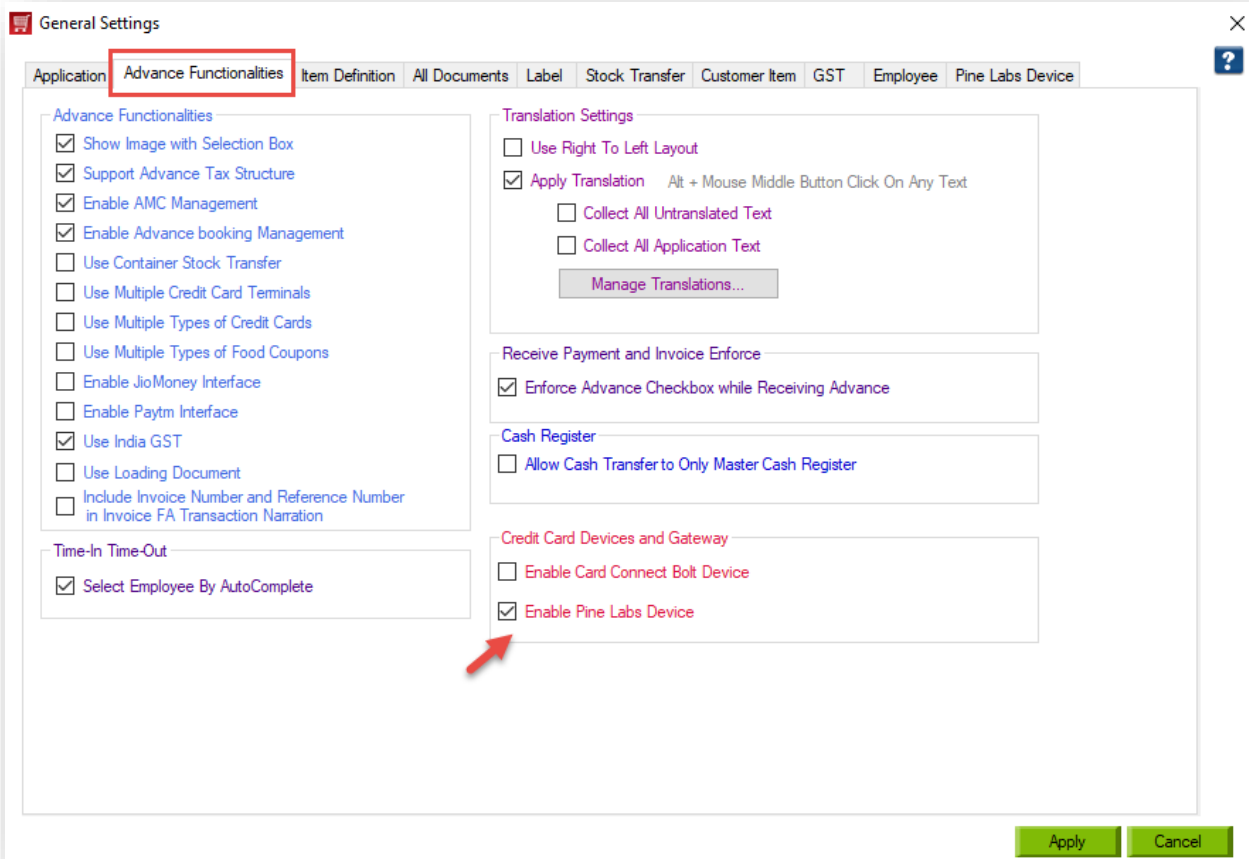
Before you can start using Plutus integration, ensure the following are in place:

- You must have subscribed to Plutus facility and set up your device in the Plutus cloud. Contact Pine Labs Support for more information.
- To use Plutus device and HDPOS from your computer, you first need to install the following software:
 - Plutus USB cable device drivers
 - Plutus Pad Controller application
- If you do not have access to these applications, contact Pine Labs Support.

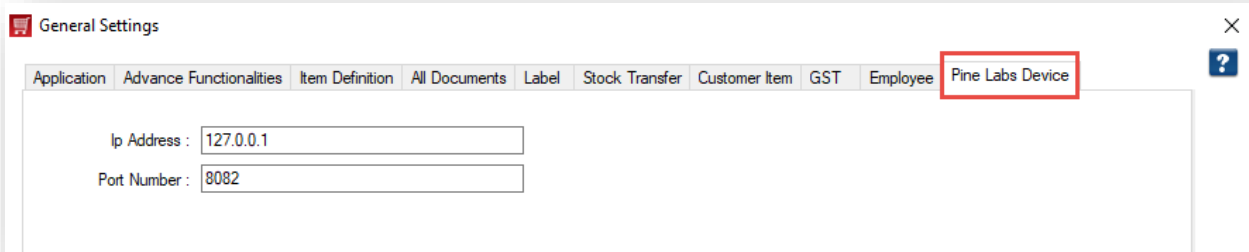


Processing Card Sale in HDPOS Smart

1. Go to Settings → General Settings → Advance Functionalities → Enable Pine Lab Device.



2. Once you enable Pine Lab Devices, you'll see a Pine Labs Device tab in General Settings. Specify the IP Address and Port Number.





3. Scan/Add items to sales invoice and click on **PayNow** to accept payment.

HDPOS Smart V2

HD Electronics

HDPOS smart v2 Login : HDAdmin Cash Register : 01 - Manager's Drawer

Invoice #: HDI-100042 Date : 12/12/2019

Barcode : Alt+B

Item Name : Alt+I

Search Code : Search with Stock : Alt+T

S No.	Barcode	Item Name	Qty / Weight	Measuring Unit	Unit Price with Tax	Total with Tax
1	T00007	samsung S20	1	Qty	Rs 6,500.00	Rs 6,500.00

Change Quantity F2 Remove Item F4 Show Stock

Hold Invoice F6 Pick Held Invoice F7 Cancel Invoice F10

Show Tax Details Show Offer Details F12 Set-Up

Total Before Discount : Rs 6,500.00

Discount Amount : Rs 0.00

Total : Rs 6,500.00

Quantity Total : 1

Customer : Ashish Soni

Sales Executive :

Express Pay (F5) Pay Now (F8) Estimate (F11)

Save & Print Estimate (Alt F11)



4. In **PayNow** screen, select payment mode **Card** under payment details section.

The screenshot shows the 'Pay Now' interface with the following details:

- Invoice Number:** HDI-100042
- Invoice Date:** 12/12/2019
- Customer Info:** Customer: Ashish Soni, Available Credit Limit: Rs 50,00,000.00
- Invoice Info:** Total Before roundoff: Rs 6,500.00, Round Off Amount: Rs 0.00, Total: Rs 6,500.00, Tax Included: Rs 0.00
- Payment Detail:** Cash, Card, Cheque, Store Credit, Advance Amount, Approved Pending, Gift Card, Bank Transfer, Food Coupon. Pending Amount: Rs 0.00. Credit Card: Rs 6,500.00. Total Commission Expense: Rs 0.00. Total Received Amount: Rs 6,500.00. Returnable Balance: Rs 0.00.
- Buttons:** Save & Print Estimate (F11), Save Estimate (F12), Save & Print Booking (F6), Save Booking (F7), Save & Print Invoice (F5), Save Invoice (F8), Cancel.

A modal window titled 'Credit Card Payment' is displayed in the center, containing the text: 'Waiting for Credit Card Device. Please check the instructions on your card processing device...'.

5. Enter the invoice amount and click on **Save/Save&Print** button.



6. You will see green light and message (Insert/Swipe Card) on the Plutus device, Swipe the card.





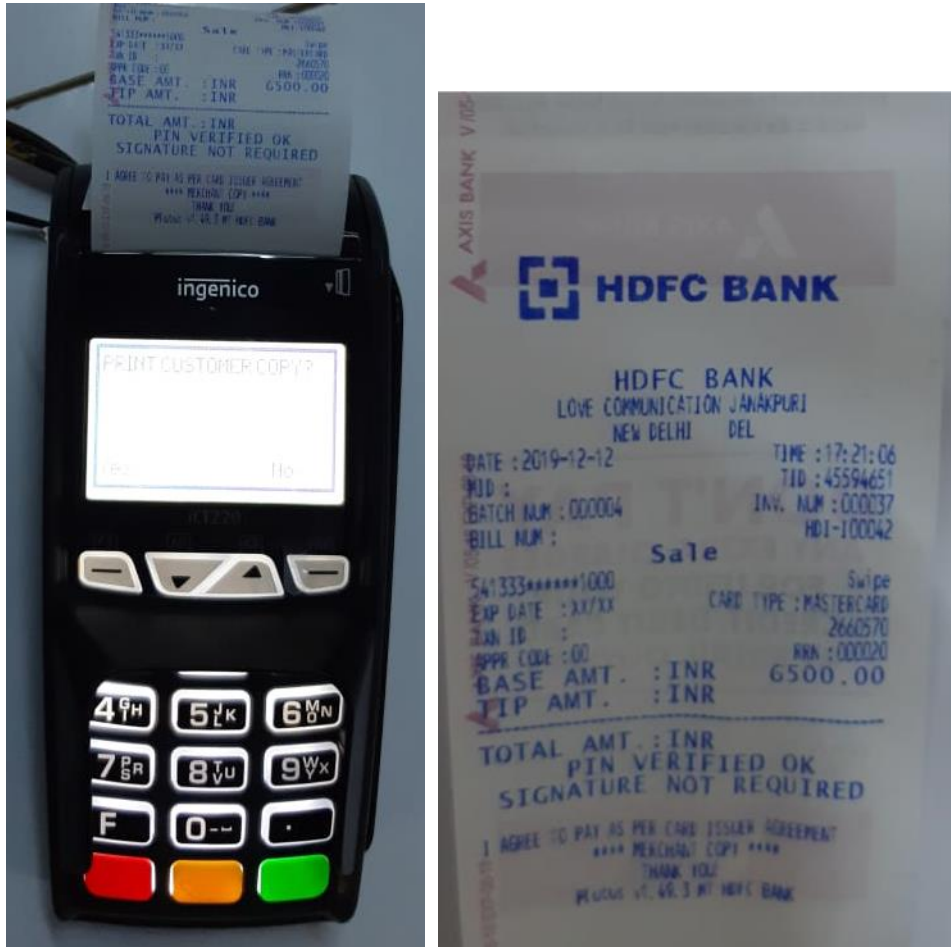
7. If asked to enter the PIN, request your customer to enter the card PIN to complete the transaction.



8. After the transaction is complete, the transaction details are updated in HDPOS Smart.



9. Plutus device prints the card transaction receipt with invoice information on it.



10. You'll see the invoice saved with payment mode as Card. Also credit card slip saved in HDPOS, click on view button to get complete information of the card transaction.

11. Go Credit Card Slips module to view the card transactions details

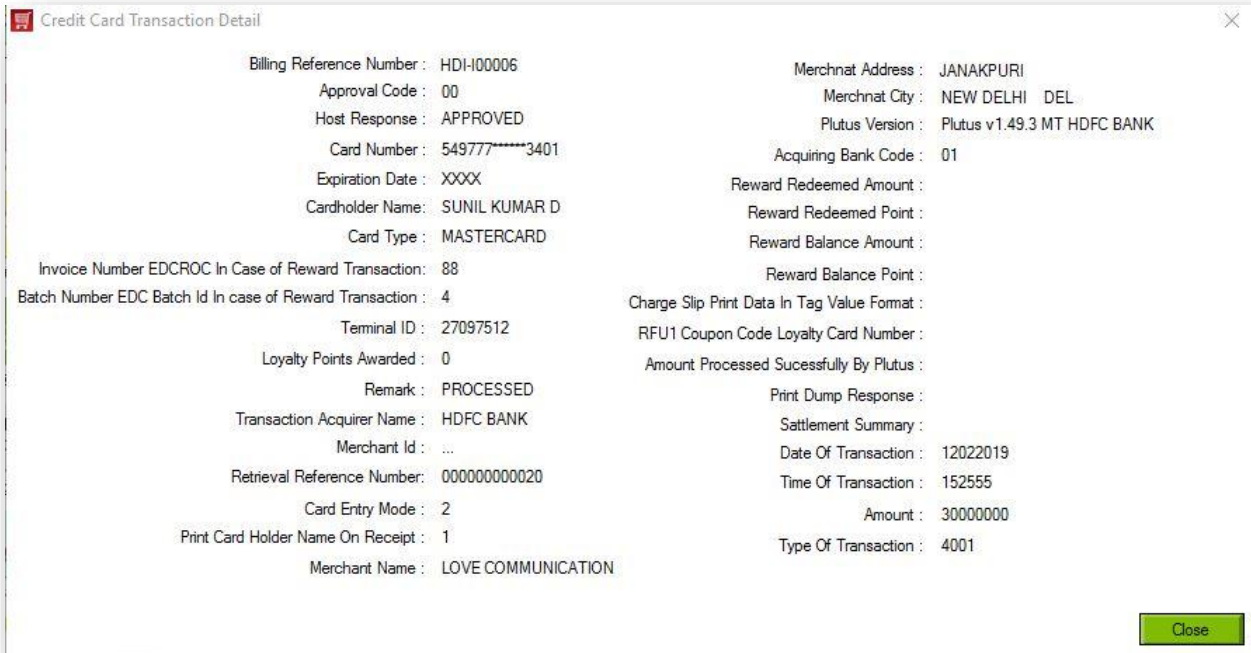


Image: Details saved in HDPOS smart after successful transaction



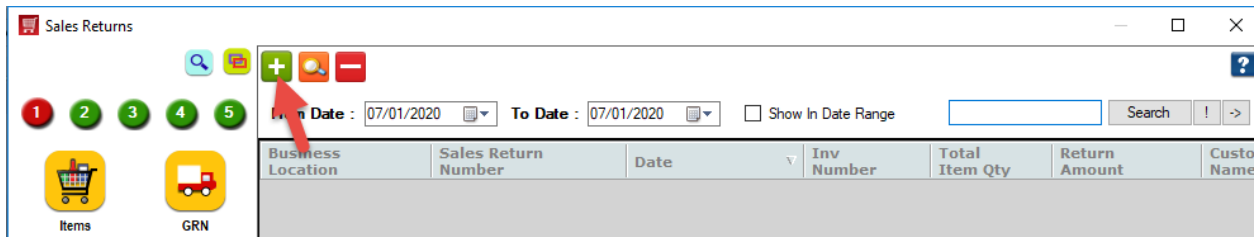
Void Sale - Credit/Debit card refund (Sales Return using Pline Labs (Plutus device))

When you return an item purchased with a credit/debit card, the refund will generally be posted to the credit/debit card linked to the original sales invoice.

Note: You can issue a refund (by Card) only if the sales invoice is fully paid by card.

To issue a refund using the Sales Return feature, please follow these steps:

1. Go to **Sales Return** module.
2. Click **Add New Sales Return** button.



3. Select the Sales Invoice Number to issue a refund (**Void Sale**).

S No.	Barcode	Item Name	Basic Unit Price	Basic Tax	Tax Type	Tax Percent	Unit Price	Qty/Weight	Av
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4. Select the Item from sales invoice you wish to return.
5. If you wish to issue refund by card account, select payment mode **Credit Card**.



New Sales Return

Select Business Location : HDIT Allow to Return Without Invoice

Sales Return Number : HDI-SR00003 Date : 07/01/2020

Select Item: Barcode, Item Name, Search Code, Customer, Outstanding Balance: 0.00, Warehouse: HDIT, Select Invoice: Invoice Number: HDI-H00008, Reference Number, Add All Items from Invoice, By Item Name

Customer Email: Send email, Customer Mobile Number: Send SMS

Credit Card Issue StoreCredit Return Cash Issue GiftCard Issue Cheque BankTransfer Save Advance Amount

S No.	Barcode	Item Name	Basic Unit Price	Basic Tax	Tax Type	Tax Percent	Unit Price	Qty/Weight	Av
1	T00002	One Plus 7 Charger	500.00	0.00		0.00	500.00	1	1.0

6. Click **Accept** button to initiate the **void sale** (refund process).

New Sales Return

Select Business Location : HDIT Allow to Return Without Invoice

Sales Return Number : HDI-SR00003 Date : 07/01/2020

Select Item: Barcode, Item Name, Search Code, Customer, Outstanding Balance: 0.00, Warehouse: HDIT, Select Invoice: Invoice Number: HDI-H00008, Reference Number, Add All Items from Invoice, By Item Name

Customer Email: Send email, Customer Mobile Number: Send SMS

Credit Card Issue StoreCredit Return Cash Issue GiftCard Issue Cheque BankTransfer Save Advance Amount

Void Transaction
Waiting for Response, Please wait....

S No.	Barcode	Item Name	Basic Unit Price	Basic Tax	Tax Type	Tax Percent	Unit Price	Qty/Weight	Av
1	T00002	One Plus 7 Charger	500.00	0.00		0.00	500.00	1	1.0

Additional Tax Amount : 0.00 Total Amount : 500.00
Freight Charge : 0.00 Round Off Amount : 0.00
Packing Charge : 0.00 Grand Total : 500.00
Sales Executive : Subsidy Amount : 0.00
Customer Pending Amount : 0.00
Returnable Amount : 500.00

View Sales Invoice, Sales Tax Detail, Change Quantity F2, Change Price F3, Remove Item F4, Show/Hide Taxes F11, Pick Message, Accept & Print (F5), Accept (F8), Cancel

Note: The refund will generally post to credit/debit card linked to original sales invoice.



7. After the successful transaction, Plusus device prints the void sale transaction receipt with invoice information on it.

